

Format for Investor Complaints Data for period 2021-2022

Complaints received for month of February 2022

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month
1	Investor	Nil	246	23	223	23
2	SEBI (Scores)	Nil	0	0	0	0
3	Exchange	Nil	4	0	4	0
4	Other Sources	Nil	4	0	4	0
Total			254	23	231	23

Trend of monthly disposal of complaints (February 2022)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Jan-22	Nil	141	82	59
2	Feb-22	59	254	290	23

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	1	20	19	Nil
2	2018-19	1	40	39	Nil
3	2019-20	1	13	12	Nil
4	2020-21	1	28	27	Nil
5	2021-22**	1	59	58	Nil
	Grand Total		160	155	

* considered grievance through Exchange and SEBI.

**Upto December 2021.

Average Resolution on Time
2-5 days
2-5 days
2-5 days
2-5 days